



For Immediate Release

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**Partnership HealthPlan of California Will Ensure Access to Care
for Medi-Cal Members as Dignity Health Contract Expires**

FAIRFIELD – Partnership HealthPlan of California’s contract with Dignity Health-CommonSpirit expired as of March 31, 2024, but the Medi-Cal managed care plan is assuring its members that their access to needed medical care is a top priority.

Partnership is committed to continuing to negotiate in good faith with Dignity to reach an agreement soon. Dignity has been a valuable partner and Partnership looks forward to having them as a part of the network again.

Partnership members assigned to Dignity providers began receiving notification letters about the end of the contract one month ago. The letters provided information on accessing care, including selecting a new primary care doctor and how to continue receiving care for treatments already started. In the next week, members will receive updated information from Partnership.

More than 64,000 Partnership members had been receiving services from Dignity providers in five Northern California counties – Nevada, Shasta, Siskiyou, Tehama, and Yolo. Partnership will ensure access to care for these members – many with new providers outside of Dignity and some with their Dignity providers as part of a continuity-of-care plan.

Partnership may be able to arrange for some members in the middle of care to continue to see their current Dignity doctor until treatment is completed. This may include care for acute conditions, cancer treatment, pregnancy, and some serious chronic conditions.

Partnership is a nonprofit, community-based, safety-net health care organization charged with administering Medi-Cal benefits to vulnerable populations in our communities. As a Medi-Cal managed care plan, all funds come from the government. Payments to providers depend on revenue from the state and the plan cannot rely on lucrative corporate contracts like commercial health insurance.

Members’ Medi-Cal eligibility is not impacted by these negotiations.

Partnership encourages members to call Member Services at **(800) 863-4155** with any questions or Care Coordination at **(800) 809-1350** for continuity-of-care concerns.

About Partnership HealthPlan of California: Partnership is a community-based, safety-net health care organization that contracts with the state to administer Medi-Cal benefits. Partnership provides quality care to over 900,000 Medi-Cal members. Starting in Solano County in 1994, Partnership now serves 24 Northern California counties – Butte, Colusa, Del Norte, Glenn, Humboldt, Lake, Lassen, Marin, Mendocino, Modoc, Napa, Nevada, Placer, Plumas, Shasta, Sierra, Siskiyou, Solano, Sonoma, Sutter, Tehama, Trinity, Yolo, and Yuba. Learn more about Partnership at PartnershipHP.org.

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