



**NEWS RELEASE**  
**City of Chico**  
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**FOR IMMEDIATE RELEASE**

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**CITY OF CHICO TO LAUNCH  
UPGRADED CLOUD-BASED PERMIT SYSTEM ON JUNE 16, 2025**

**CHICO, CA** — The City of Chico is pleased to announce the upcoming launch of its upgraded, cloud-based permit solution, eTRAKiT, which will officially go live on Monday, June 16, 2025. This significant upgrade marks a major milestone in the City's ongoing commitment to improving access, efficiency, and transparency in permitting services.

A key highlight of the new eTRAKiT system is the return of online payment functionality, allowing the public to pay permit fees quickly and securely from any device with internet access.

This modernization project has been a collaborative effort between multiple City departments and partnering agencies. The upgrade is designed to streamline internal processes, improve communication with applicants, enable online payments, and enhance the overall functionality and public user experience.

For more information and updates, please visit: <http://www.tinyurl.com/eTRAKiT-Help-and-Resources>

**Important Transition Dates:**

- **Sunday, June 8, 2025 at 5:00 PM thru Go Live:**  
The ability to upload attachments in the current eTRAKiT system will be disabled in preparation for the transition.
- **Thursday, June 12, 2025, at 5:00 PM thru Go Live:**  
The current eTRAKiT system will move to view-only mode. During this time, the public will not be able to submit new applications, pay permit fees or request inspections.

- **Monday, June 16, 2025:**

The upgraded eTRAKiT system will Go Live at a new web address. All core services, including application submission, inspection requests, and online payments, will be fully available.

The City of Chico appreciates the community's patience during this transition and looks forward to delivering an improved digital experience for all permit applicants.

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*Located in Butte County, California, Chico is the cultural and economic center of the northern Sacramento Valley and the largest city north of Sacramento. Known as a college town, the home of California State University, Chico and for Bidwell Park, one of the largest urban parks in the world. For more information, visit [www.chicoca.gov](http://www.chicoca.gov).*