
PRESS RELEASE: FOR IMMEDIATE RELEASE

November 26, 2025

Shasta County HHSA Director Christy Coleman Submits Letter of Support for the True North Behavioral Health Campus

Redding, CA – Arch Collaborative, in partnership with Signature Healthcare Services, announced today that Shasta County HHSA Director Christy Coleman has submitted a formal Letter of Support and Supervisor Chris Kelstrom has confirmed he will be submitting a Letter of Support for the proposed True North Behavioral Health Campus as well.

Their support reflects growing countywide and regional alignment around the need for expanded behavioral health care access in the rural North State. Together, they join more than 50 letters of support submitted by organizations, agencies, and community leaders throughout the North State, including Shasta County Supervisors Plummer and Long.

Over the past year, development of the True North Behavioral Health Campus has been shaped by hundreds of engagements across the region. Counties, hospitals, service providers, law enforcement, and families consistently identified the same urgent priorities: local crisis stabilization, inpatient psychiatric treatment, youth services, and medically supported detox, all available close to home.

Statements From County Leaders

HHSA Director Christy Coleman: “I am confident the True North Behavioral Health Campus is in the best interest of Shasta County. HHSA looks forward to continued collaboration with Signature Healthcare, SHARC, and Arch Collaborative to expand access to critically needed behavioral health services for our community.”

Supervisor Chris Kelstrom: “When this previously came before the board, I felt I needed to stand with staff while things were still unclear. Now that there’s a solid path forward, I’m glad to support this project and submit my Letter of Support.”

Statements From Project Partners

Senior Vice President of Strategy and Planning at Signature Healthcare Services, Eric Kim: “We appreciate HHSA’s thoughtful review of our proposal and the collaborative conversations in recent weeks,” said,. “Our desire has always been and remains to expand access to critical services in the North State through transparency, partnership, and a shared vision for improved behavioral health care.”

Arch Collaborative CEO Kimberly Johnson: “The True North Behavioral Health Campus reflects a regional, community-driven effort shaped through hundreds of voices across the North State. We are grateful for the partnership shown in recent weeks and remain committed to transparent, collaborative work that strengthens the behavioral health system for our region.”

Next Steps:

Between now and the spring 2026 award announcement, Arch Collaborative and Signature Healthcare will continue working closely with HHSA to ensure project readiness, financial safeguards, and a coordinated, community-centered implementation plan should the project be funded.

Project Overview

The proposed True North Behavioral Health Campus will include:

- Crisis Stabilization Units: 8 chairs (spaces) for adults, 4 for children/youth (<23 hours)
- Social Rehabilitation Facility: 16 beds for short-term stays (social detox and return-to-county planning)
- Inpatient Psychiatric Units: Three 16-bed adult psychiatric hospital facilities
- High-Acuity Youth Residential Unit: 16 secured treatment beds
- Partial Hospitalization / Intensive Outpatient Program: 20 chairs (5 hours/day, 5 days/week)

Together, these components are designed to reduce reliance on emergency rooms and jails and to ensure individuals receive appropriate, timely care close to home.

The proposal was submitted to the California Department of Health Care Services' BHCIP program in October 2025. Letters of support may still be submitted through November 28, 2025.

Upcoming Town Hall on the True North Campus Project:

Hosted and Facilitated by Matt Plummer – Supervisor, District 4

December 8th

6:00 pm-8:00 pm

Dignity Health Connected Living

200 Mercy Oaks Dr, Redding, CA 96003

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