



State of the ROV

September 9, 2025

Registrar of Voters

Andrew McDonald

Deputy – Division 1

Addison Vetter

Deputy – Division 2

Reginald Greer



Old Mission Statement:

The Washoe County Registrar of Voters Department is to ensure that each citizen of Washoe County who is eligible to register and vote is able to do so; that Washoe County's Elections are operated with the utmost integrity, transparency, and accountability; and that the department is known for excellence in customer service and the administration of elections.

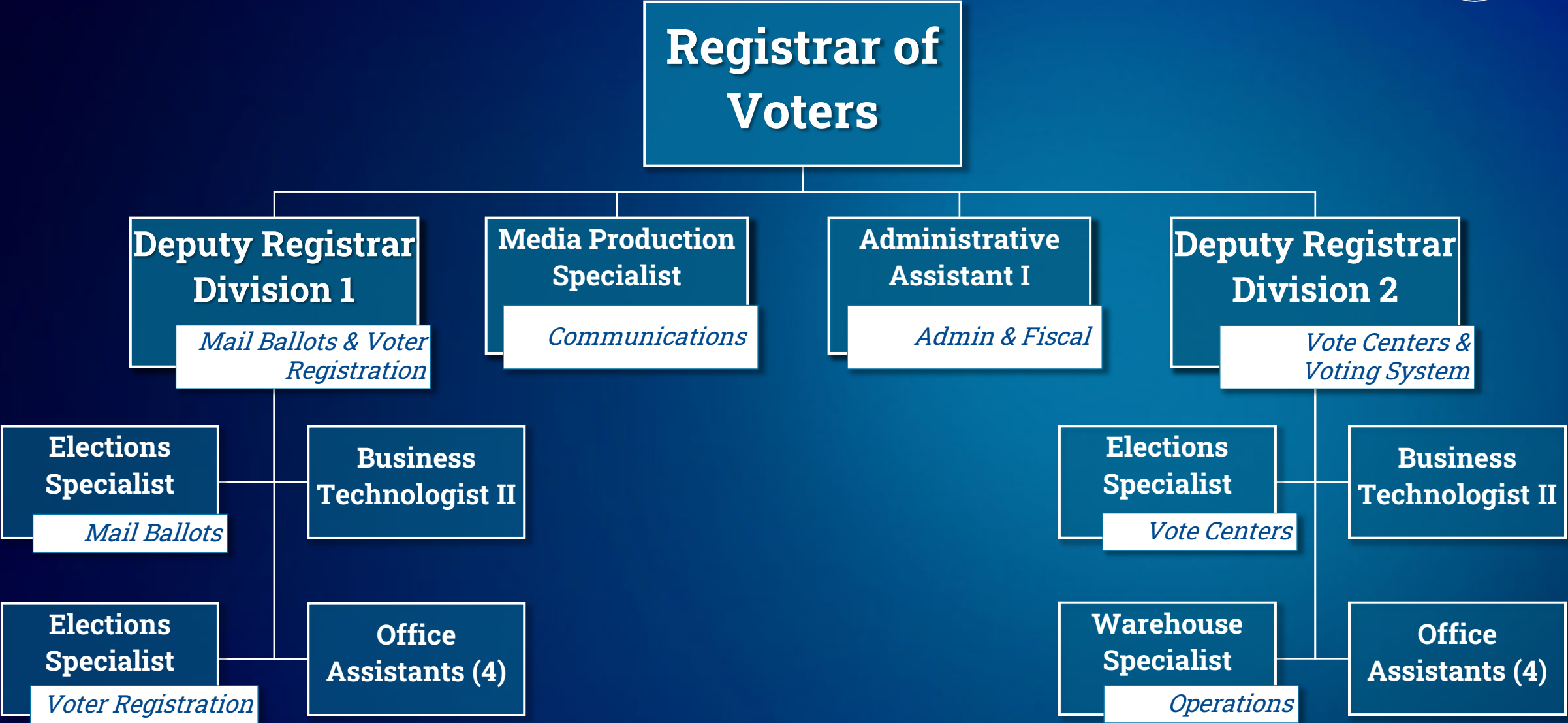
New Mission Statement:

Washoe County Registrar of Voters is committed to safe, secure, and transparent election administration- protecting every eligible citizen's right to vote and maintaining public trust through accuracy, integrity, and innovation.





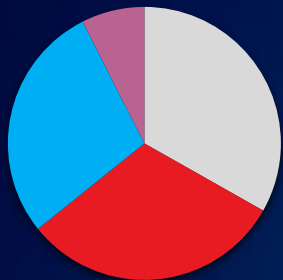
Registrar of Voters – Organizational Chart



Registrar of Voters – By the Numbers



2024 Election Cycle



344,335

Active Registered Voters

As of 9/2/2025

<i>Democratic</i>		<i>Republican</i>
97,402	<i>Nonpartisan</i>	106,882
	114,292	
	<i>Other</i>	
	25,759	

**\$5.5m
Budget**



19 Full Time Positions
2 Vacancies

25 Temp Positions
34,606 Calls Received

103,292

Reg. Updates

11 Petitions

9 Petitions required
processing during
active elections

**1,012 Poll
Workers**

78 Training Sessions

2,538 Pieces of
Equipment Deployed



186

Vote Centers

64 Early Voting Sites
122 Election Day Sites
189 Mail Ballot Drop
Boxes

**393,035
Ballots Cast**

164,260 In-Person 41.8%

228,775 by Mail 58.2%

113 EIVRs

Investigated

89 EIVRs Closed

34 EIVRs Open

95 Double Vote
Investigations

Internal Technology and Systems

Real-Time Language Translation

- Wordly and Language Line

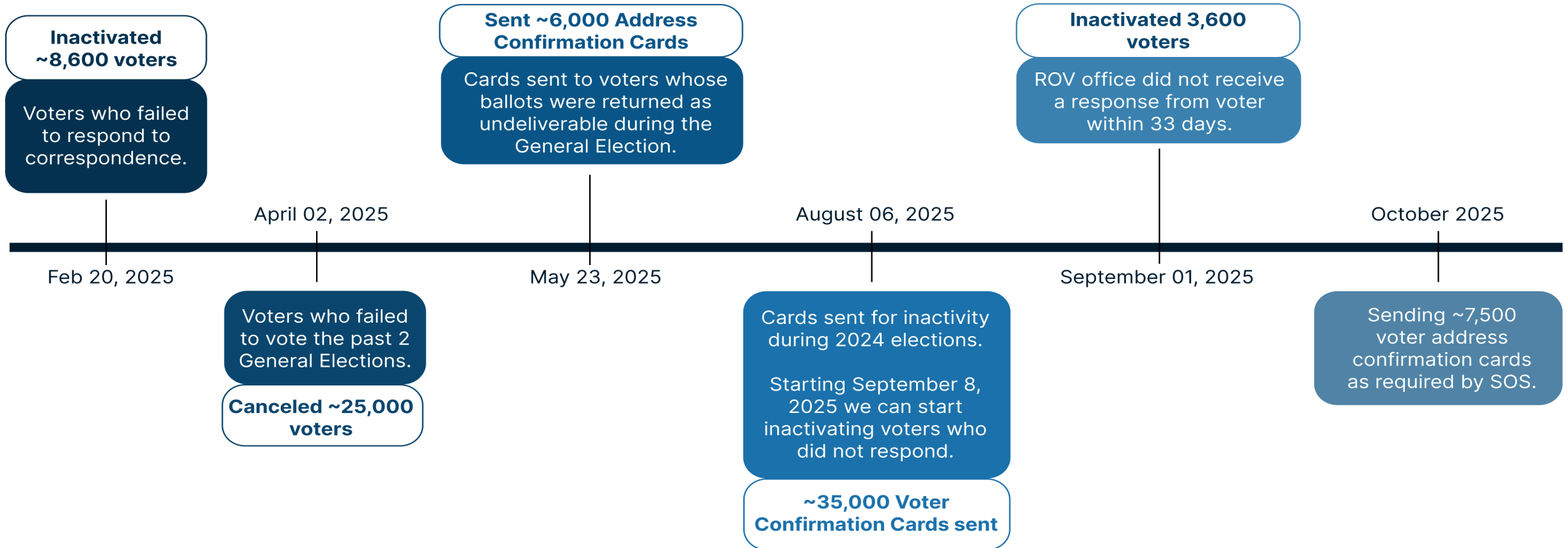
Website

- Overhaul for ADA accessibility while streamlining content

Centralize Department Internal Operational Services

- Vendor Contract Repository: tracking and ownership
- Procurement Approval System: automating internal requests
- ROV Intranet Site: central repository
- Internal Election e-Calendar: dates, ownership of election tasks
- Automated Call Response: investigating use of AI call agent

Registrar of Voters – Bulk Registration List Maintenance



Mail Ballot Processing

Mail Ballot Envelope Sorter

- Working towards implementing Automatic Signature Verification (ASV) on the mail ballot envelope sorter beginning in 2026

Work-Flow and Process Improvements

- Physical Space Limitations
- Life of the Ballot
- Record Retention Procedures

Staffing

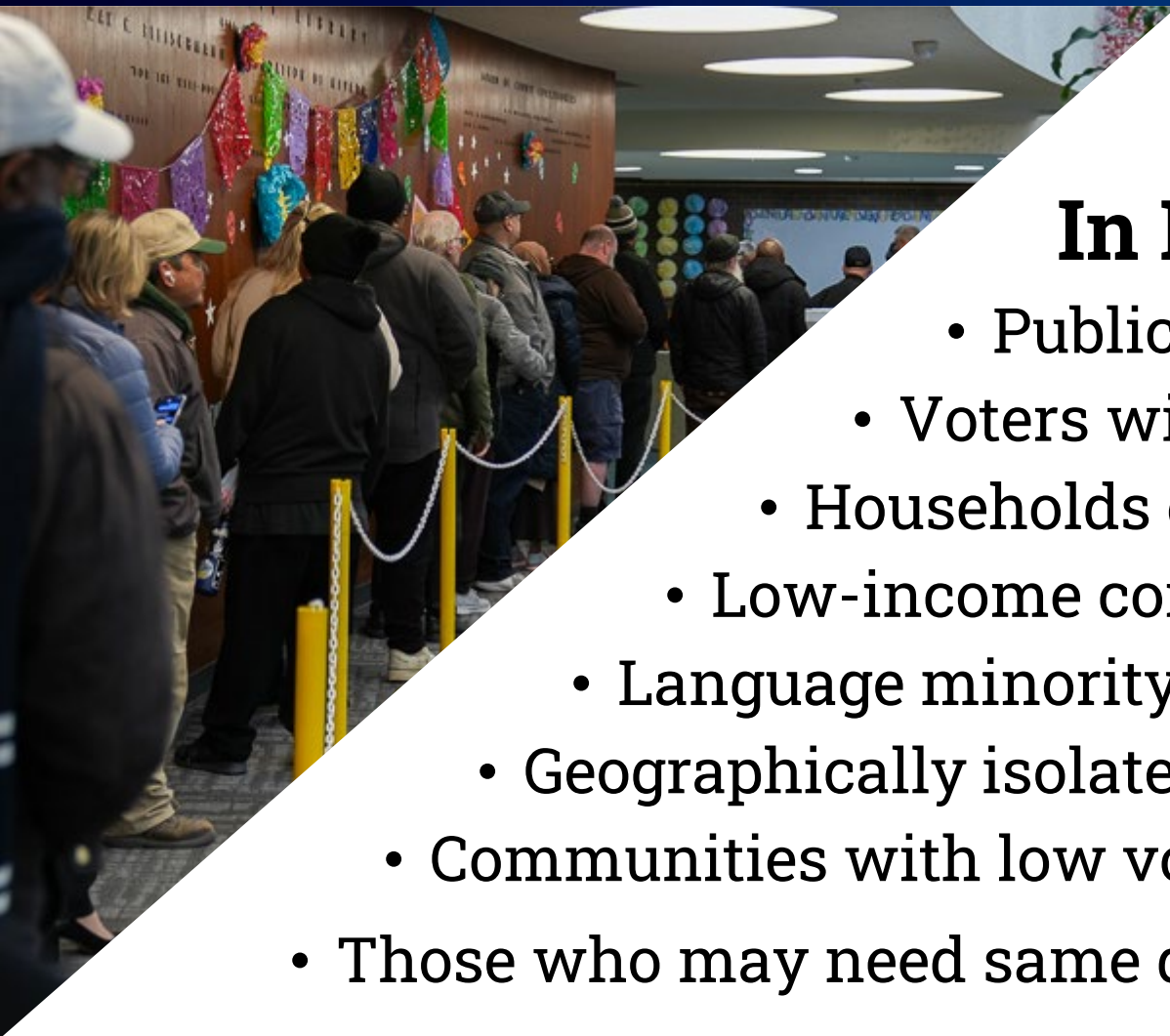
- Microsoft Shifts used to electronically schedule Washoe County Employees

4 Statewide Mock Elections



Vote Centers

- All 79 vote center contracts expired after the Nov. 2024 election cycle
- New contracts and facility use agreements should be signed by Jan. 30, 2026.
- Utilizing community criteria to site new locations
- Renewed focus on Title III of the Americans with Disabilities Act (ADA)
- Worked with County Tech Services to provide heat maps where vote centers should be placed.

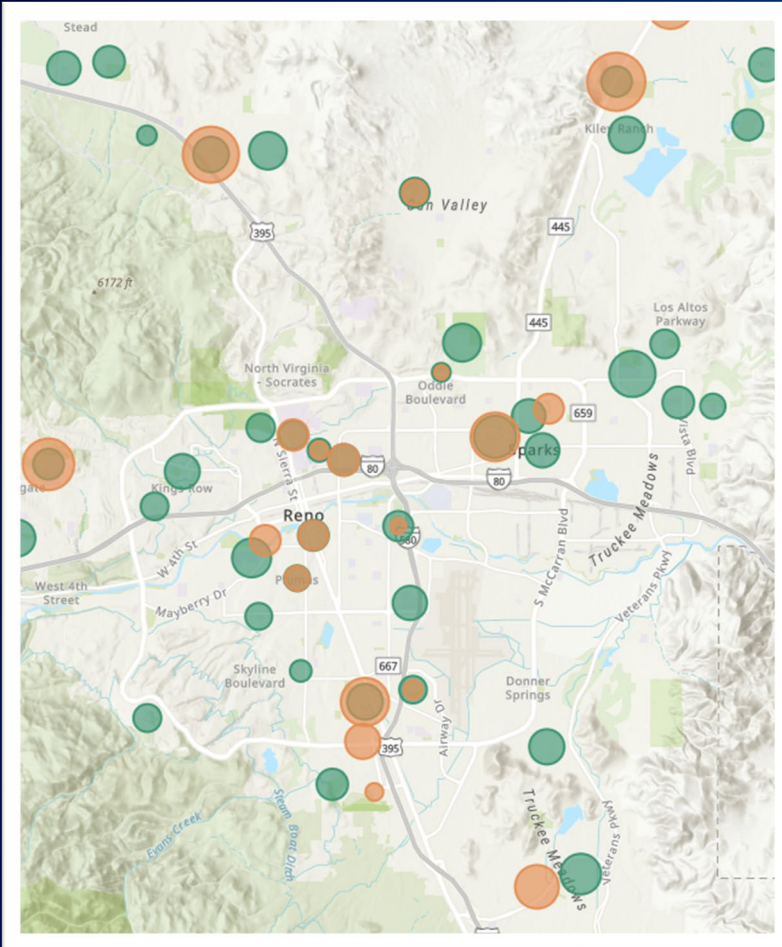


Site Criteria Examples

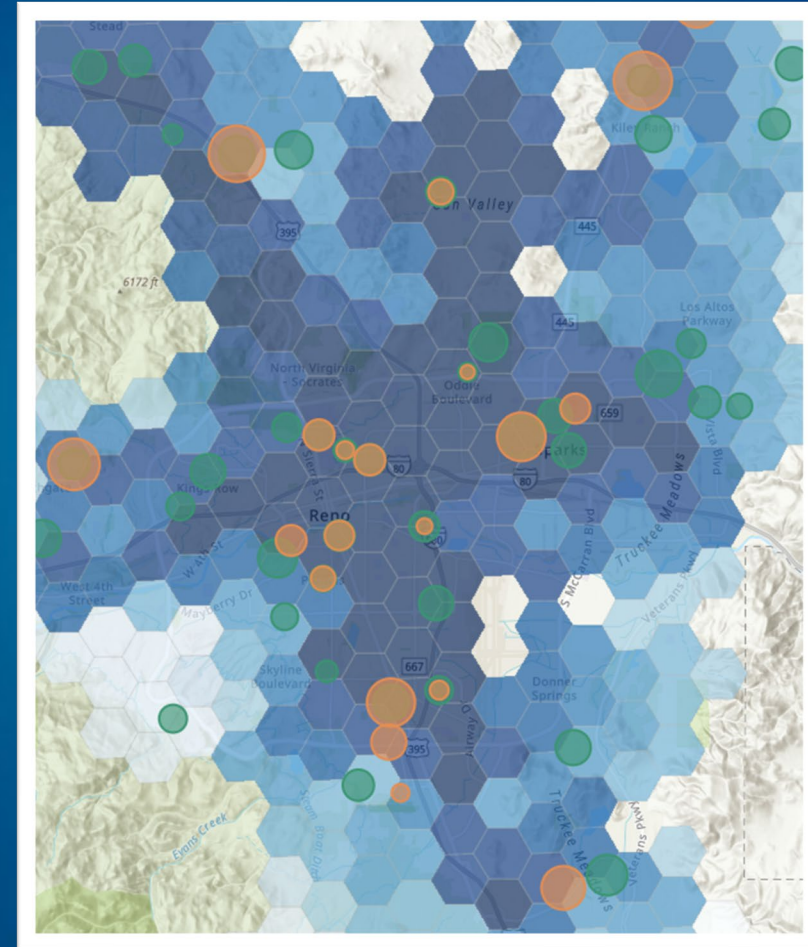
In Proximity to:

- Public transportation
- Voters with disabilities
- Households of low vehicle ownership
- Low-income communities
- Language minority communities
- Geographically isolated populations
- Communities with low vote by mail usage
- Those who may need same day registration

Registrar of Voters – Operations



Vote Centers



Heat Map



Poll Worker Recruitment and Training

Recruitment

- Vote Center Recruitment: 1,012 poll workers
- Temp Labor Agencies: 25 (per election) in-house supplemental staff

Training

- In partnership with Human Resources identified HR trainers to assist in training for upcoming elections
- Looking for additional training facilities
- Adding 45-minute ADA training video
- Updating the Election Worker Manual w/ new technology and process improvements

Warehouse and Logistics

~13,500 sq. ft. existing warehouse space

- Nearly 3,000 voting system machines and ballot printers
- 650 Vote check-in Pollpads, cases, and charging carts
- 115 Cradlepoint devices
- 124 Metal blue vaults (election supplies)
- 110 White Mail ballot drop boxes
- 500 Tables, 330 plastic chairs, 1,700 privacy shields
- ADA cones/signs/feather flag, etc.

Adequate space to conduct warehouse processes while allowing an observation area for the public

Requires 20,000+ sq. ft. space w/ 5,000+ sq. ft. ROV HQ move

Engagement and Education Efforts

- Weekly: Naturalization ceremonies registering new citizens to vote
- 5/08: Biggest Business Expo and Career Fair” at Convention Center
- 5/17: 3rd annual Red Dress Powwow
- 6/14: Naturalization Ceremony for “Flag Day” at the Elk’s Lodge
- 6/18: Reno Town Mall Career Fair
- 7/14-7/16: Annual Inter-Tribal Council of Nevada
- 8/25: UNR’s Change and Engage Volunteer Fair
- 8/30: Numaga Powwow
- 9/17: Constitution Day at UNR
- High School voter education and outreach in progress





2024 Legislative Session

- **AB148:** Requires the **Sample Ballot Booklet to be mailed out prior to mail ballots** per each deadline outlined in NRS.
- **AB262:** Allows election officials to pay trainees at the same rate used for election board officers and **allows poll workers to volunteer their time.**
- **AB367:** Codifies **SOS language access line w/ over 200 languages + ASL** on their website. Allows devices for required needs at vote centers.
- **SB421:** Requires **ROV to recruit poll workers for Tribal polling places** and provide accessible training options (virtual or in-person) for tribes.
- **AB562:** Makes appropriations to SOS for costs associated with VREMS and connectivity of automatic voter registration agencies.
- **AB448:** Funds SOS for the costs associated with replacing election tech and equipment; funding voter education materials and outreach, ballot translation and interpretive services, and HAVA election reform budget account.

Future BCC Items

Voting System:

- Ballot Marking Devices (BMD) and ICP2 Vote Center Ballot Scanner will allow voters to print and cast a full-length ballot at any vote center.
 - 5.20: Voting System software upgrade
- **Contract extension:** expires December 31, 2025

State Mail Ballot Print Vendor:

- Request to join the State contract for ballot printing/mailing

Voter Registration Election Management System (VREMS):

- Interlocal agreement: FY26 between the NV SOS and Washoe County



2026 Primary Election Timeline

November 2025: Candidate Filing Appointments Available

January 5: Judicial Candidate Filing Begins

February 31: Vote Center Locations Solidified

March 2: Non-Judicial Candidate Filing Begins

April 23: Sample Ballots Begin Mailing

April 24: Mailing Deadline for UOCAVA Ballots

April 30: Mailing Deadline for Out of State Ballots

May 20: Mailing Deadline for In-County Ballots

May 22: Completion of Pre-Logic and Accuracy Testing, 1st Iteration

May 23: In-Person Early Voting Starts



2026 Primary Election Timeline Cont.

June 8: Completion of Pre-Logic and Accuracy Testing, 2nd Iteration

June 9: Election Day

June 12: Provisional Ballot Identification Deadline

June 13: Last Day to Receive & Count Postmarked Ballots

June 15: Last Day to Cure Signature Challenged Ballots

June 16: Last Day to Tabulate Mail Ballots

June 17: Post-Logic and Accuracy Testing

June 18: Final Canvass of the Vote (early due to Juneteenth)

June 24: Last Day for a Recount Request

Thank you

Questions?



REGISTRAR
OF VOTERS
