

Date: March 11, 2026

DRINKING WATER WARNING

The TRI GID water system (PWS ID# NV0000913) has had a LOSS OF PRESSURE that could result in contamination of your drinking water.

BOIL YOUR WATER THREE (3) MINUTES BEFORE USING

The TRI GID water system experienced an event that resulted in loss of pressure in the distribution system, which may cause backpressure, back siphonage, or a net movement of water from outside the pipe to the inside through cracks, breaks, or joints in the distribution system that are common in all water systems. Such a system failure carries with it a high potential that fecal contamination or other disease-causing organisms could enter the distribution system. These conditions may pose an imminent and substantial health endangerment to persons served by the system.

What should I do? What does this mean?

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for three minutes and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Boiling kills bacteria and other organisms in the water.
- Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as diarrhea, cramps, nausea, headaches, or other symptoms. They may pose a greater health risk for infants, young children, the elderly, and people with severely compromised immune systems.
- The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice. People at increased risk should seek advice from their health care providers about drinking this water.

What happened? What is being done?

At approximately 5:00 pm on March 10, 2026, a water main leak was identified at USA Parkway at Innovation Way and water service to some customers was temporarily turned off to allow for emergency repairs to be completed. At this time, we anticipate that water service will be restored by close of business, Wednesday, March 11, 2026.

For more information, please contact TRIGID at 775-636-6126. General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1-800-426-4794 or from the CDC website by scanning the QR Code below.



Please share this information with all the other people who drink this water, including those who may not have received this notice directly (employees in affected businesses or people residing in RV parks). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by TRI GID, State Water System ID# NV0000913.

Revised 10/31/2024