

Employment Security Division
UI Claims Center
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Subject: Important: Unemployment Services Unavailable June 30–July 7

Dear Claimant,

Nevada is launching a new unemployment insurance system on **Monday, July 7, 2025**. This new system is called the Nevada Unemployment Insurance Claimant Self-Service (NUI CSS) and is designed to make it easier to file and manage unemployment claims. It will replace the current UINV system permanently. Please read this notice carefully.

System Outage – No Services Available June 30 to July 7

To complete the system transition, all unemployment services will be unavailable from:

Monday, June 30 at 4:00 p.m. through Monday, July 7 at 8:00 a.m.

During this time, you will **not** be able to:

- File a new claim
- Certify for weekly benefits
- View your claim information
- Contact staff by phone, email, or in person

Please plan ahead. This “dark period” is necessary to safely transfer data to the new system.

What Happens After July 7?

Starting **July 7 at 8:00 a.m.**, all claimants must use NUI CSS at nui.nv.gov.

- ✓ Create your new NUI CSS account at nui.nv.gov on or after July 7
- ✓ Link your new account to your existing claim,
 - You will need:
 - Your Claimant ID, or
 - DETR Letter ID
- ✓ **Save this letter so you can link your claim when the new system goes live.**
- ✓ Certify for the weeks of **June 29** and **July 6** after the system goes live.
 - Don't worry—you will be given extra time to certify for these weeks

Will I Still Get Paid?

Yes. If you are eligible for benefits, you will receive payments for the weeks of June 29 and July 6. Even if you certify late due to the outage, your benefits will be paid and backdated.

What's New in NUI CSS?

The new system will be easier to use and will have new features, including:

- Mobile-friendly access
- Online tracking of work searches and benefit payments
- The ability to change your payment method to direct deposit
- Web messages and alerts in your account
- **How-to videos for every step**

Visit nui.nv.gov after July 7 to get started.

Thank you for your patience during this transition. We're excited to bring you a faster, reliable, and more modern way to manage your unemployment benefits.

Sincerely,

Employment Security Division
Nevada Department of Employment, Training and Rehabilitation (DETR)