



Subject: Important: Employer Portal Unavailable June 30 – July 7

Dear Employer,

Nevada is enhancing the benefits-related features of the Nevada Unemployment Insurance Employer Self-Service (NUI ESS) portal. These new features will be available starting **Monday, July 7, 2025, at 8:00 a.m.**, and are designed to make it easier for you to respond to benefit-related requests and manage claimant information.

Your current portal access will be unavailable for one week as we complete this transition.

Full Outage – No Services Available June 30 to July 7

All unemployment insurance services will be offline from:

Monday, June 30 at 4:00 p.m. through Monday, July 7 at 8:00 a.m.

This means:

- You will not be able to log in to your Employer Self-Service (ESS) account
- You cannot contact DETR staff by phone, email, or in person

Please plan ahead and complete any urgent actions before the outage begins.

Wage report due dates are not changing. Please ensure any required filings are completed on time.

What's New Starting July 7?

NUI ESS will offer new tools to help you manage benefit-related actions more efficiently. These include the ability to:

- Receive and respond to the Notice of Claim Filed
- Respond to Fact Finding questionnaires online
- Report a claimant's return to work or refusal of work
- Submit a mass layoff or labor dispute notification
- Register for and manage participation in SIDES

What Do You Need to Do?

- Submit any urgent responses before **4:00 p.m. on June 30**
- Log in to your ESS account on or after **July 7 at 8:00 a.m.** to begin using the updated features
- Watch for additional updates and support materials at nui.nv.gov.

We appreciate your continued partnership and your support during this transition. These changes are designed to improve communication, speed up claims processing, and reduce manual workload for employers.

Sincerely,

Employment Security Division

Nevada Department of Employment, Training and Rehabilitation (DETR)